

Next Steps

Please find below an overview of the “next steps” associated with your system installation and connection to the electricity grid.

Step 1: Sign-up & Grid Connection Approval

Once you sign our Application Form and pay your deposit, this will secure your solar power system purchase.

Before we can install your system, we need to obtain approval from your electricity distributor to connect it to the electricity grid. Watters will apply to your distributor on your behalf. Please note this process can take up to 6 weeks depending on your distributor.

Step 2: System Installation

A member of our Installation Team will contact you approximately 7 to 10 days prior to installation to arrange a convenient date and time.

You will need to be in attendance on the day of installation to sign some compliance paperwork (see step 4), to receive operating instructions for your system and to setup your Inverter WIFI, please note; we require your WIFI password to complete your WIFI setup.

Step 3: Independent Electrical Inspection

Post installation your solar system needs to be independently checked by a licensed inspector to ensure all wiring and safety standards have been met. We will arrange this inspection to take place within 20 days of your installation being completed. If required, the inspector will call you directly and make an appointment with you for access to site.

Step 4: Submission of Documents for Meter Changeover

Following the independent inspection, Watters will receive a copy of the Certificate of Electrical Safety (CES) from the inspector, an Electrical Works Request (EWR) and a Solar Generator connection form. We will forward these documents to your electricity retailer and notify you that these documents have been submitted. This will ensure you have a digital import/export meter installed that will record the energy you feed into the electricity grid.

Please Note:

Once the Documents for your meter changeover has been forwarded to your electricity retailer. Watters have no authority to follow up your new meter installation. You can speak to your electricity retailer directly to ensure they are moving forward with your request for your new meter.

Step 5: New Meter Installation

Your new meter should be installed, and your inverter connected to the electricity grid within 20 days of Step 4 taking place. If access to your solar inverter or electricity meter is restricted your distributor will call and make an appointment for access.

Please note the meter changeover is not performed by Watters and the cost associated with it will be included in the next electricity bill issued by your electricity retailer.

Step 6: Electricity Bill Changes

After the above steps are complete, your solar power system will become fully operational. You will start to see a new line appear on your electricity bill indicating the amount of the feed-in tariff revenue your system has generated. Your electricity retailer will offset this amount against electricity that you have purchased from the grid.