

Next Steps

Please find below an overview of the “next steps” associated with your system installation and connection to the electricity grid.

Step 1: Sign-up & Grid Connection Approval

Once you sign our Application Form and pay your deposit this will secure your solar power system purchase.

Before we can install your system, we need to obtain approval from your electricity distributor to connect it to the electricity grid. Watters will apply to your distributor on your behalf. Please note this process can take up to 6 weeks depending on your distributor.

Step 2: System Installation

Once we receive confirmation that you have received grid connection approval we will book in your system installation. A member of our Installation Team will contact you approximately 7 to 10 days prior to installation to arrange a convenient date and time.

You will need to be in attendance on the day of installation to sign some compliance paperwork (see step 4), to receive operating instructions for your system and to setup your Inverter WIFI, please note; we require your WIFI password to complete your WIFI setup.

Step 3: Submission of Documents for Meter Changeover

Post Installation Watters will send a formal application to your electricity retailer to come and install a digital import/export meter so that can record the electricity you feed into the grid. **You will be notified when these documents have been submitted.**

Please Note:

Once the Documents for your meter changeover has been forwarded to your electricity retailer. Watters have no authority to follow up your new meter installation. You can speak to your electricity retailer directly to ensure they are moving forward with your request for your new meter.

Step 4: New Meter Installation

Your new meter should be installed, and your inverter connected to the electricity grid within 20 days of Step 3 taking place. If access to your solar inverter or electricity meter is restricted your distributor will call and make an appointment for access.

Please note the meter changeover is not performed by Watters and the cost associated with it will be included in the next electricity bill issued by your electricity retailer.

Step 5: Electricity Bill Changes

After the above steps are complete your solar power system will become fully operational. You will start to see a new line appear on your electricity bill indicating the amount of feed-in tariff revenue your system has generated. Your electricity retailer will offset this amount against electricity that you have purchased from the grid. At the same time, you should see your electricity purchased from your electricity retailer decrease as you will be sourcing power from your solar panels during the day.